

MEMBER SUMMIT 2024

TOGETHER IN HEALTH

14-17 October 2024 | JW Marriott Surfers Paradise QLD



	Day 1 Mon 14 Oct	Day 2 Tue 15 Oct	Day 3 Wed 16 Oct	Day 4 Thu 17 Oct
Morning	<ul style="list-style-type: none"> • Delegate Arrivals • Registration 	<ul style="list-style-type: none"> • 8.00 Partner Village Head Shot photos available (in Ben Casey) • 8.30 Day 2 Open - MCs Craig Edwards & Cassandra Eifler • Sponsor Spotlight: Arrotex • Keynote: Raising the bar of quality care with 8CPA – Kos Sclavos, DBG Health • Innovation in health programs – Nicole Hooley IPA & Brad Butt, Cooleman Court Pharmacy & Mens Health Down Under • Building your capability to deliver better patient outcomes – Vanessa Lontos IPA & Keely Paul IPA • 10.35 Morning Tea & Partner Village • 11.05 Keynote: AI – Fear or opportunity in pharmacy? – Steve Sammartino, AI Expert • Sponsor Spotlight: API 	<ul style="list-style-type: none"> • 8.00 Partner Village Head Shot photos available (in Ben Casey) • 8.30 Day 3 Open - MC • Sponsor Spotlight: Reckitt • Sponsor Spotlight: Locumate • Getting Ready for 2025 – Lynne Gallucci IPA • Sponsor Spotlight: Vida Corp • 10.15 Morning Tea & Partner Village • 10.45 Sponsor Spotlight: Pfizer • Session Streams: <ul style="list-style-type: none"> ▪ Chemist Discount Centre – The recipe for success in 2025 – Theo Gakelos IPA ▪ Excellence in Merchandising and Marketing – Darrah O'Se IPA, Kate McGrath IPA ▪ Excellence in Health Programs – Nicole Hooley IPA 	<ul style="list-style-type: none"> • Check-out and Departures
Afternoon	<ul style="list-style-type: none"> • 12.00 Pre-Conference lunch – Supporting women to succeed in pharmacy – Nicole Hooley IPA, Hayley Tamborini DBG Health • 1.45 Afternoon Tea • 2.00 Conference Open – MCs Craig Edwards & Cassandra Eifler • Together in Health – Delivering an unrivaled patient experience – Steve Kastrinakis IPA • Keynote: Partnering for shared success with Q&A – Dennis Bastas DBG Health and IPA Directors • Keynote: Purpose Driven Leadership – Carolyn Butler-Madden, Leadership Expert, Author, Podcast Host • Day 1 Wrap-up – Patrick Stoll IPA • 4.30 End • 5.00 Head Shot photos available (in Ben Casey) 	<ul style="list-style-type: none"> • 12.20 Lunch & Partner Village • 1.20 Enhancing pharmacy performance with technology and insights – Warwick Marx IPA, John Kardis IPA, Richard Manthey IPA, Damian Mead IPA • 2.50 Afternoon Tea & Partner Village • 3.20 Sponsor Spotlight: Sigma • Keynote: Re-defining the future of pharmacy retail – Brian Walker, Retail Dr Group • Day 2 Wrap-up – Patrick Stoll IPA • 4.45 End 	<ul style="list-style-type: none"> • 12.25 Lunch & Partner Village • Chemist Discount Centre – The recipe for success in 2025 – Theo Gakelos IPA – (Session continues until Keynote Session) • 1.25 Sponsor Spotlight: Haleon • Delivering the right pharmacy model for your community – Vanessa Lontos IPA • Keynote: Creating your focus for high performance – Peter Bol, Paris 2024 Australian Olympian • Day 3 Wrap-up – Patrick Stoll IPA • 3.40 IPA Member Group Photo in Ben Casey • End 3.55 	
Evening	<ul style="list-style-type: none"> • 6.00 Conference Registration and Welcome Function in the Partner Village – drinks and canapes (Dress Code: Smart Casual) • 9.00 End 	<ul style="list-style-type: none"> • 5.45 Bus Departure to YOT Dock • YOT River Cruise with Drinks and Canapes (Dress Code: Smart Casual – Blue & White, jacket recommended, no thongs, crocs or slides) • 9.30 Bus Departure to JW Marriott 	<ul style="list-style-type: none"> • 6.30 Gala and Awards Dinner (Dress Code: Cocktail) • Pre-Dinner Drinks • Awards Presentation over Dinner <ul style="list-style-type: none"> ▪ Community Engagement Award ▪ Professional Services Innovation Award ▪ Retail Manager of the Year ▪ Pharmacist of the Year ▪ Pharmacy of the Year ▪ Industry Excellence • Dancing – Singer and DJ Jessica Stokes • 12.30 End 	