



Experience the future of Pharmacy

Join us in creating healthier communities through our innovative and collaborative approach; we believe in providing comprehensive care solutions to our patients and the local community.

Complete Care Pharmacy is a new innovative pharmacy model that will truly change the way you practice as a pharmacist. We developed this model from our passion for the community and decided that in order to commit our services to the community, we first need to ensure our pharmacy is operating at peak efficiency. Complete Care Pharmacy is a place where Pharmacists are valued as clinicians, patients receive the best experience possible and the community is healthier as a result.

Why choose Complete Care Pharmacy?

Innovative Digital Workflow Program:

Powered by Excipient, this program allows the pharmacy to operate seamlessly. It can be utilised to triage patients, facilitate one-on-one sessions with pharmacists, enable self-serve and pharmacotherapy check-in. Excipient ensures the best patient experience even during the busiest of times!

Professional Consult Pods & Clinic Rooms:

As part of our research, we found patients had no privacy when discussing their health in store, which led us to create 'Consult Pods'. Away from the shop floor, patients can discuss their concerns with a Pharmacist and if required, be transferred to our larger clinic rooms, where a Nurse Practitioner is on standby in every Complete Care Pharmacy.

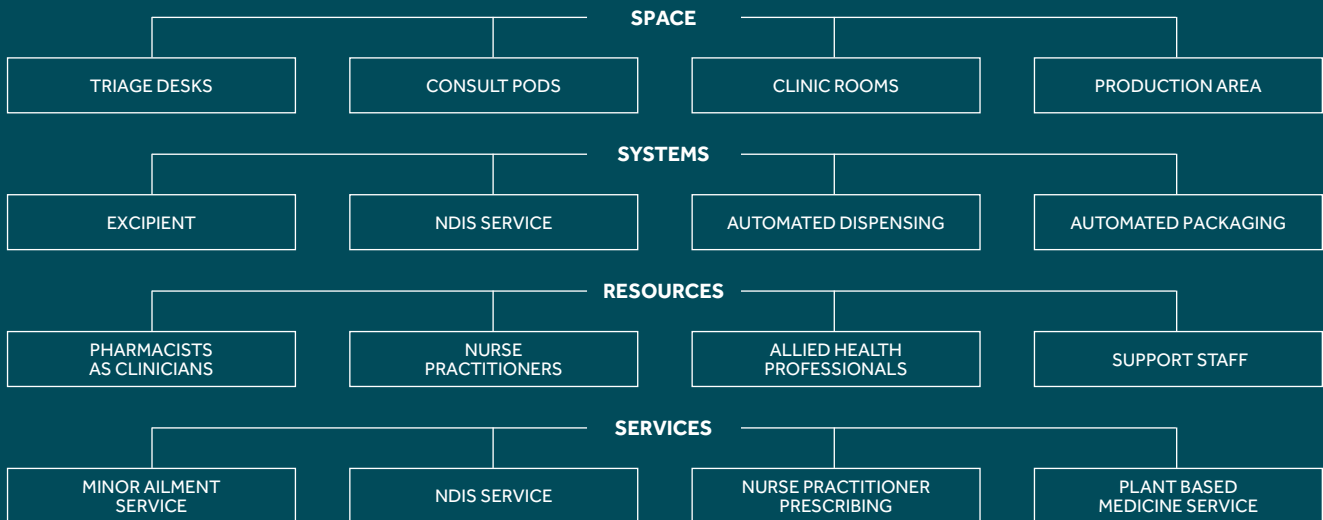
Optimal Store Layout:

Our layout, workflow and systems have been created to support a new and innovative way to practice in community pharmacy and deliver a patient experience unlike any other. Focusing on efficiency and patient experience, our layout has proven to be the best in the industry.

Efficient Production Area:

At the heart of the pharmacy is the production area which separates the main dispensary from patient facing activities, creating an uninterrupted work space to dispense bulk prescriptions. This section is resourced by technicians with Pharmacist supervision.

Foundations of the Business Model



Contact us today!

Kristina Fox

Community Pharmacist & Pharmacy Owner

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